



## **Quality Statement**

AVC Weeeco Ltd and WEEE Light Ltd are totally committed to quality and always strive to put the customer first in all of our practices. We have a quality system that is monitored and updated to ensure that all our services offer the highest standards of quality and reliability.

The scope of our business activities encompasses WEEE Policy Implementation and WEEE Collection incorporating Environmental Sustainability, Corporate/Social Responsibility and Best Practice.

We recognise the importance of our futures by adopting a strategy which bases the development of its business on the pursuit of quality throughout the organisations.

Our commitment to quality is based on the principle that, the effective and consistent implementation of operational systems, which reflect both customer and business requirements, will result in the continuous satisfaction of customer needs.

It is the Policy of our Companies to achieve this through the continual improvement of our activities by planning, setting and implementing specific and measurable quality objectives by the Management Team and regular review of the effectiveness of the management system via the Management Review Process (encompassed in ISO14001:2015)

Our commitment is based upon the implementation programme of ISO14001:2015 and our integrated management system, which reflect the business requirements of our companies. The Management System is defined in Management Documents which provide clear standards, procedures and guidelines in all appropriate areas of our companies' activities.

It is our intent that the management systems alone will, at a minimum satisfy the requirements of our customers as well as all compliant regulatory requirements. The systems are compliant with ISO14001:2015.

Responsibility for establishing and implementing this policy is carried by the Director and this responsibility is discharged by the EMS Manager. The companies are committed to providing sufficient resources to ensure that their quality systems and environmental performance is on par with the best practice in the waste industry.

This policy and the arrangements for its implementation are reviewed following the introduction of new services and activities, new material and when environmental legislation relevant to the companies is introduced or amended.

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Beverly Ann Eckerman, Director

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